



DeliverHealth

eSOne InCommand MT Validation Rules for Direct Delivery Notes

Release Notes

What's New?

DeliverHealth is thrilled to announce the latest eSOne transcription service release, which runs existing MT Validation Rules on InstaNote and ShadowScribe Direct Delivery notes. This enhancement ensures that notes meet specified quality criteria before being delivered to medical providers.

Key Details

Implementation: Existing MT Validation Rules are applied to InstaNote and ShadowScribe Direct Delivery notes that typically skip MLS editing before being delivered to InQuery.

Criteria: Validation rules are only enforced if the validation rule criteria are met.

Validation Process: Notes undergo automated validation checks based on configured MT Validation Rules.

Actions on Validation Failure: If a note fails the validation, the configured action in the rule will apply:

- It may be marked for QA (Quality Assurance) and/or Review.
- A comment tag may be applied to provide specific feedback.

Impact:

- **Benefit:** Ensures that notes maintain high quality standards even if they bypass MLS editing.
- **User Experience:** Users will experience more consistent quality assurance across all notes processed through the eSOne platform.

Release Schedule: Fully released August 1, 2024.

Feedback: We welcome your feedback on this new feature to continuously improve our services. Please reach out to our support team with any questions or suggestions.