



DeliverHealth

eSOne InCommand Interfacing Name Parsing Release Notes

What's New?

DeliverHealth is pleased to announce a new setting available for patient interfaces. When the **Enable Middle Name Parsing** setting is turned OFF (unchecked), a middle name will not be parsed from the first name field in cases where the first name consists of multiple parts and no middle name is provided. This setting will affect patient and provider names in patient, appointment, and order records.

Enable Middle Name Parsing

The new setting is found in InCommand > Client Maintenance > Client Defaults > Interface Settings. **Enable Middle Name Parsing** will be turned on by default for existing clients and disabled for newly created clients.

The screenshot shows the 'Client Defaults' tab in the eSOne InCommand interface. Under the 'Interface Settings' section, the 'Enable Middle Name Parsing' setting is checked and highlighted with a red box. Other settings include 'Patient Retention' (30 days), 'Patient Field Mask' (Appointment Date and Location, Order, User Field 1-5), 'Patient Interface Upload' (checked), 'Map eSOne Locations to Client's Scheduling Locations' (checked), 'Set Patients Proper Case' (checked), 'Update Interval' (24 hours), 'Use Associates' (checked), 'Set Associates Proper Case' (checked), and 'Ignore Blank Fields' (checked).

| Setting | Value |
|--|---|
| Patient Retention | 30 days |
| Patient Field Mask | <input type="checkbox"/> Appointment Date and Location <input checked="" type="checkbox"/> Order <input checked="" type="checkbox"/> User Field 1 <input checked="" type="checkbox"/> User Field 2 <input checked="" type="checkbox"/> User Field 3 <input checked="" type="checkbox"/> User Field 4 <input checked="" type="checkbox"/> User Field 5 |
| Patient Interface Upload | <input checked="" type="checkbox"/> |
| Map eSOne Locations to Client's Scheduling Locations | <input checked="" type="checkbox"/> |
| Set Patients Proper Case | <input checked="" type="checkbox"/> |
| Enable Middle Name Parsing | <input checked="" type="checkbox"/> |
| Update Interval | 24 hours |
| Use Associates | <input checked="" type="checkbox"/> |
| Set Associates Proper Case | <input checked="" type="checkbox"/> |
| Ignore Blank Fields | <input checked="" type="checkbox"/> |

When **Enable Middle Name Parsing** is turned on, a middle name will be parsed from the first name field if the first name has multiple parts, and a middle name is not provided (this is existing behavior). If a middle name is provided in the designated middle name position, the given middle name will be used and the first name will not be parsed.

When turned off, a middle name will not be parsed from the first name field if the first name has multiple parts, and a middle name is not provided. If a middle name is provided in the designated middle name position, the given middle name will be used and the first name will not be parsed.

For example, a data feed provides the following patient name:

SMITH^DANA SUE^^

The last name is “Smith”, the first name is “Dana Sue”, and no middle name is provided.

With **Enable Middle Name Parsing** turned OFF, the patient’s name will populate with:

Last Name: Smith
First Name: Dana Sue
Middle Name: (none)

With **Enable Middle Name Parsing** turned ON, the patient’s name will populate with:

Last Name: Smith
First Name: Dana
Middle Name: Sue

Minimum Application Requirements

- Operating system: Windows 10
- Web Browser: Chrome, Edge, Firefox
- RAM: 1 GB or higher
- Processor: 1 GHz or faster (32 or 64-bit Architecture)
- Hard Drive Free Space: 1 GB or higher